


Have joined forces and are inviting you to this special event.

HOW TO DESIGN LEGAL SERVICES THAT CLIENT LOVE? A LEGAL DESIGN WORKSHOP.



When? Wednesday 30th May

What time? 18:30 to 20:00 PM (JST)

Where? Online (Zoom)

About the workshop

Legal services have long suffered a reputation of being siloed and inaccessible. What if there was a way to overcome this challenge? What if legal professionals could be equipped with the skills they need to better understand their clients and develop tailored and effective materials?

Join us to meet Sarah, former head of legal and founder of legal design studio, LBH (Law But How?) as she walks us through the fundamentals of creating client-centric experiences as legal professionals. In this workshop, we will go through

About the workshop

- The principles of human-centered design
- How legal service providers can use it to build client-centric solutions
- The business outcomes behind adopting these methods
- Examples of real projects legal professionals have leveraged the methodology to create their first solutions
- The other skills required beyond human-centered design to run a successful legal information design project (plain language, information architecture, visual design principles)
- A case study: Angela Yuen, Deputy General Counsel at JERA will explain how her legal team is using visual communication to communicate in an engaging manner with the wider business. She'll also share some of the benefits and impact doing so has had for her legal team.

About the speaker

Sarah Ouis

is an experienced legal design consultant. Driven by a strong desire to problem solve creatively in the legal industry, she takes pride in assisting legal teams and legal service providers transform their delivery of legal services with legal design. As a legal design consultant, her goals include improving the usability and accessibility of legal information through different mediums, from contracts to policies to legal opinions. Her client base include multi-million dollar organisations from different industries, law firms and legal operations consultancies. Sarah is also a very influential legal professional on social media with over 20,000 followers on LinkedIn alone and a content that reaches millions of views.



LBH COACHING AGREEMENT

BETWEEN THE PROGRAM PAYMENT LEGAL SIGNATURE PRIVACY

YOUR DATA MAY BE TRANSFERRED GLOBALLY

The service providers we use:

- may be located or
- transfer your information

LBH COACHING AGREEMENT

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WHEN DOES THE PROGRAM START?

HOW LONG THE PROGRAM LASTS FOR?

following the start date of the coaching after which the agreement automatically ends.
We may also end this contract if You do not make the agreed payment before the start date

WHAT YOU'LL GET:

- Access to the Slack community
- Direct access to Coach for any additional questions
- A 1-1 discovery call with an action plan
- 2x 1-hour workshops on a weekly basis (one Q&A session and one session on a particular topic)
- 3-months online access to additional resources (such as templates, documentation, videos)

WHAT HAPPENS TO YOUR PERSONAL DATA
when you visit our websites or use our apps?

EMAILS AND SMS
This is how we will send you our marketing information

OUR INTERESTS
We want to ensure that our websites and apps work well and that you are happy about our services

OUR LEGAL REASON
By law we have a legitimate interest to collect such information

OPT OUT OR STOP
If you are no longer interested in receiving our marketing information, you can click on the opt out button or text back 'STOP'

6 MONTHS
Is how long we keep all this information for

ORDERS
We keep information about the food you've ordered for up to 10 orders

MARKETING
We will be sending information about our products and services

BROWSER
Information about your browser (e.g. whether you use Google Chrome and which version)

COOKIES
These are small files giving us anonymous information

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WHAT WE BOTH AGREE TO DO

Coach

You

Provide good quality service to You (as described in "what you'll get")

Assist You with any queries You may have during the program

Provide any information We may need for maximum effectiveness

LEGAL GROUP NEWS

Designed by Sarah Ouis

Everything you need to know about your LEGAL TEAM

WHO ARE WE?

Board of Directors, CEO

WHAT WE DO?

PV Privacy Legal Unit
Support the day-to-day activities & compliance with privacy laws

OPS Legal Operations Unit
Look after the planning and functioning of the legal team

CLU Corporate Legal Unit
Support the way Legal internally functions (Internal controls, shareholders, intellectual property)

EDITION 1 - June 2022

LEGAL GROUP NEWS

Designed by Sarah Ouis

WHAT'S NEW

CLU Corporate Legal Unit

20 Trademarks registered before April 2022

OPS Legal Operations Unit

65% of contracts reviewed under 3 working days

PV Privacy Legal Unit

CLICK HERE
To access our latest privacy training

EDITION 1 - June 2022